



## Native American LifeLines

### Why should I care about Purchase of Care?

#### What is Purchase of Care?

Purchase of Care allows Native American LifeLines to cover the cost of some medical expenses through our funding with Indian Health Services. It is subject to the availability of funds and typically has an annual cap per individual per year. We will attempt to assist you in having any medical expenses covered first by insurance. If you do not have insurance, we will discuss your insurance options to better assist your long-term care.

#### What are allowable medical expenses?

- Medical copayments
- Medications
  - Prescription
  - Over-the-counter medications with a doctor's note
- Doctor visits
- Emergency Room Visits
- Urgent Care Visits
- Eye Glasses
- Mental Health and/or Substance Use treatment
- Dental Services

#### How do I get access to Purchase of Care?

In order to get access to Purchase of Care you need complete a full intake and submit proof of Indian status (i.e. a tribal card, Certificate of Degree of Indian Blood (CDIB) or similar document for you or a direct relative).

#### What are the steps to getting a payment made?

1. Complete intake and provide necessary documentation
2. Submit an invoice from the provider (i.e. doctor, pharmacy, etc.)
3. Complete a release of information for the provider to assist us in confirming the charge and making the payment.
4. We submit a request to have the invoice covered. This normally takes 3-5 business days to process to ensure that the cost is an allowable expense and we have the funding to cover it.
5. If approved, we make payment via check or credit card to the **PROVIDER**. We cannot reimburse any individual for medical expenses. The payment process takes an additional 3-5 business days
6. We then follow-up with you to see if there are other needs you have or other ways we can assist.

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